

JOB DESCRIPTION

Company	Kent and East Sussex Railway Company Limited
Job Title	Retail & Catering Assistant (Zero hours casual)
Job Holder	
Reports to	Duty Catering or Retail Supervisor

JOB PURPOSE

To take a leading role in the provision of catering and retail services to visitors and staff of the Kent & East Sussex Railway. The role encompasses duties in both retail and catering environments, including onboard our trains.

ROLE RESPONSIBILITIES

- Provision of excellent standards of customer service
- Preparation of foods for sale
- Ensuring all customer displays are correctly & adequately stocked
- Preparation & clearing of tables for food service
- Maintaining excellent standards of cleanliness
- Operation of EPOS and manual tills, cash handling
- Any other reasonable tasks as required by the Duty Supervisors

RESOURCES FOR WHICH THE JOB HOLDER IS ACCOUNTABLE

People	None
Budget	None
Safety	Safety for self, other staff and visitors

JOB DESCRIPTION PREPARED BY

ACCEPTED BY

Commercial Manager.....

Job Holder.....

Signature.....

Signature.....

Date.....

Date.....